How does the City calculate my water consumption?
The City of Dunedin bills for water consumption in 1,000 gallon increments. Until 1,000 total gallons have been consumed, a customer will not be billed for an additional 1,000 gallons.

For example, the sample meter above has a reading of 02706 300, which means a total usage of 2706 would be used for billing purposes. If the next reading was 02710 290, a total usage of 2710 would be used for billing purposes. The customer would be billed for a consumption of 4 thousand gallons (2710 - 2706 = 4).

Where is my water meter located?
Residential water meters are usually located in a meter box in the yard but some meters are installed above ground.

How can I turn my water off?
Customers should not operate City valves at the meter to turn off water to their home. Instead, they should turn off water coming into their home with their own “house” valve when necessary. Please Note – some homes may not have a “house” valve.

For Emergency Water Turn-Offs at the Meter by the City, customers should call 298-3100 M – F, 8:00 am to 4:00 pm or they can call 462-0534 for assistance after 4:00 pm M – F & Sat/Sun.