City of Dunedin, Florida
Class Description

JOB TITLE: Solid Waste Technician
Works and Utilities Department Solid Waste Division

GENERAL STATEMENT OF JOB

Under general supervision and direction, coordinates, monitors, and participates in residential, commercial and recycling services for the safe, daily collection and disposal of City solid waste. Performs related administrative work as required. Reports to the Solid Waste Supervisor.

SPECIFIC DUTIES AND RESPONSIBILITIES

ESSENTIAL JOB FUNCTIONS

_The duties recorded below are representative of the duties of the class and are not intended to cover all the duties performed by incumbents(s) of any particular position._

Assists the Supervisor with the dispatching and assignment of Solid Waste Driver Loaders to their respective duties.

Monitors work continually and makes recommendations to Division Director regarding personnel work habits and equipment performance in relation to efficiency, safety and maintenance of the operations.

Performs all duties in compliance with established policies, procedures, schedules, and standards of safety and quality.

Maintains accurate records of all inventory supply records for the Divisions collections database and coordinates those activities with the Division Director.

Identifies and plans deployment for increases / decreases in route volumes, shifting resources in response to seasonal and other fluctuations.

Identifies and resolves customer complaints.

Calculates vehicle down-time; route tonnage cost and trip mileage; Records recyclable materials for reimbursements.
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Assists with the end-of-day check-in process, capturing and communicating key service, billing, safety, and equipment issues.

Reviews and analyzes documentation related to route operations, following-up where appropriate.

Assists in determining daily level of driver staffing to provide the best mix of responsiveness and productivity.

Operates heavy equipment and trucks as required for the daily collection, transport, and management of solid waste and recyclable materials.

Acquires and coordinates temporary workers assigned to assist drivers on routes, as needed.

Responds to and assists with cleanup efforts after special events, natural disasters and storms as directed. Irregular hours may be involved due to weather, equipment failures and maintenance of daily schedules.

Keeps supervisor informed of any problems or issues that require immediate attention.

Attends training seminars and meetings as required.

**ADDITIONAL JOB FUNCTIONS**

Maintains clean and orderly work areas.

Performs routine office work as required, including but not limited to attending meetings, answering the telephone, dispatching crews, typing reports and correspondence.

Operates heavy equipment and commercial (CDL) trucks as required for the daily collection, transport and management of solid waste and recyclable materials; equipment includes a front-end loader, rear loader, roll-off truck, container truck, clamshell truck, pay loader, fork lift, tractor, etc.

Performs related duties as required.

**MINIMUM TRAINING AND EXPERIENCE**

Requires a high school diploma or GED with three years of experience in solid waste, and/or the operation of heavy equipment, or an equivalent combination of education, training and experience that provides the required knowledge, skills and abilities.
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An equivalent combination of training and experience which provides the required skills, knowledge and abilities may be considered.

**SPECIAL REQUIREMENTS**

Must obtain valid Florida Class “B” CDL within three months of employment.

**PERFORMANCE INDICATORS**

**Knowledge of Job:** Has thorough knowledge of the methods, procedures and policies of the City of Dunedin as they pertain to the performance of essential duties of the Solid Waste Technician. Has knowledge of the principles and practices of solid waste and recycling services, and heavy equipment operations. Is skilled in applying a responsible attention to detail as necessary in preparing reports and records. Has the ability to learn and utilize new skills and information to improve job performance and efficiency. Clearly understands any occupational hazards and adheres to all safety precautions inherent in performing the essential functions of the work. Is able to perform job duties in an uncomfortable physical environment as required. Has the ability to speak and understand the English language. Knows how to perform duties in a courteous manner and with the utmost integrity in the best interest of the public. Knows how to maintain effective relationships with personnel of other departments, professionals and members of the public through contact and cooperation.

**PERFORMANCE APTITUDES**

**Data Utilization:** Requires the ability to calculate, compute, summate and/or tabulate data and/or information. Includes the ability to perform subsequent actions in relation to these computational operations.

**Human Interaction:** Requires the ability to provide guidance, assistance and/or interpretation to others on how to apply procedures and standards to specific situations. Is able to offer assistance to fellow employees as necessary. Is able to provide effective coordination as assigned. Knows how to perform duties in a courteous manner and with the utmost integrity in the best interest of the public.

**Equipment, Machinery, Tools and Materials Utilization:** Requires the ability to operate, maneuver and/or control the actions of equipment, machinery, tools and for materials used in performing essential functions. Also requires the ability to use, operate and/or handle equipment such as a computer, copier, fax machine, telephone. Has knowledge of the standard tools, materials and practices of the trade. Has skill in the care and use of required tools and equipment. Is able to make minor repairs and adjustments to equipment.
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**Verbal Aptitude:** Requires the ability to use a variety of reference and descriptive data and information.

**Mathematical Aptitude:** Has knowledge of basic mathematics. Requires the ability to perform addition, subtraction, multiplication and division; to calculate decimals and percentages; to use basic geometric principles.

**Functional Reasoning:** Requires the ability to apply principles of rational systems. Ability to interpret instructions furnished in written, oral, diagrammatic or schedule form. Ability to exercise independent judgment to adopt or modify methods and standards to meet variations in assigned objectives. Has the ability to comprehend, interpret and apply regulations, procedures and related information. Is able to read and interpret various materials pertaining to the responsibilities of the job.

**Situational Reasoning:** Requires the ability to exercise the judgment required in situations characterized by repetitive or short-cycle operations covered by set procedures or sequences. Is able to take the initiative to complete the duties of the position without the need of direct supervision. Is able to use independent judgment in performing routing tasks. Has the ability to plan, organize and prioritize daily assignments and work activities.

**ADA COMPLIANCE**

**Physical Ability:** Tasks involve the ability to exert heavy physical effort in heavy work, typically involving some combination of climbing, balancing, stooping, kneeling, crouching and crawling, and which involve some lifting, carrying, pushing and/or pulling of objects and materials (up to 100 pounds).

**Sensory Requirements:** Some tasks require visual, olfactory, depth and auditory, perception and discrimination as well as oral communications ability.

**Environmental Factors:** Some tasks require exposure to adverse weather conditions, temperature extremes, wetness/humidity, smoke/dust/pollen/dirt, confined spaces, disease/pathogens, strong odors, machinery hazards, traffic hazards.

The City of Dunedin is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the employer will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer.

[Signature]
Public Works & Utilities Director / City Engineer

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Date: 4/21/16