

MISSION: To foster and facilitate strong organizational and community relationships to develop and advance strategic & sustainability plan goals and objectives to move the City towards a High Performing Organization.

KEYS TO SUCCESS

COLLABORATION
COMMUNICATION
CHAMPIONS

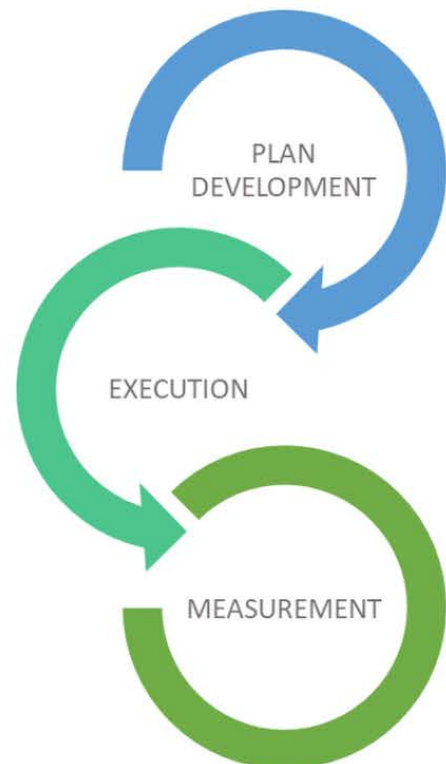
VALUES

Transparency through Communication
Promoting Innovation & Creativity
Leading with Respect and Honesty
Building Community Relationships
Fostering a Positive Culture
Data Driven Decisions

OBJECTIVES

- Develop, refine, align, coordinate, track & implement City-wide Strategic & Sustainability Planning efforts.
- Collaborate with all employees to understand their impacts and importance to the strategic & sustainability plan.
- Establish, monitor, and analyze performance metrics, improvement strategies, and progress toward goals.
- Foster innovation, creativity and improvement throughout the City.
- Ensure the inclusion of sustainability and resiliency in all goals & projects.
- Actively engage, listen, educate and gather feedback from the community.
- Promote cultural connections.
- Establish relationships to advance legislative advocacy.

MAPPING SUCCESS



LEADERSHIP

Nicole Delfino

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Strategy & Sustainability Manager

- Strategic Plan Development, Implementation, & Measurement
- Metrics & Data Analytics
- Defining (KPI's), tracking & reporting on measurements toward goals.

Natalie Gass

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Sustainability Program Manager

- Sustainability Plan Development, Implementation, & Measurement
- Strategic Plan Development support
- Project Manager: Ready for 100